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Welcome Back

Like much of Cornell and Ithaca, I've been reading Kafka's *The Trial* in anticipation of the arrival of the Class of 2008. The first-year reading project is a great way to engage with classic literature and to have a shared intellectual experience. The Library has been participating in several ways. CUL's talented Carla DeMello created the signature poster, which is now the first thing visitors see as they enter the President's and Provost's suite in 300 Day Hall. Lance Heidig has worked with the Provost's staff to integrate library resources into the project's Web page, and many library staff will facilitate small group discussions with new students. The new tradition marks the beginning of the academic year, one that promises to be a very full and exciting one.

Some of the activities we have planned are a new orientation package for Cornell faculty, a suite of document delivery services (scanned article delivery, delivery to departments, increased collaboration with other libraries to provide more materials more quickly) to improve user productivity, and our fall exhibit: "Get Out the Vote," featuring our growing collection of Political Americana. Several of our libraries are undergoing transformations. Mann Library's extensive renovation will proceed, while the Engineering Library will rejuvenate its first floor with an innovative service desk and comfortable seating. The Cornell Library Collaborative Learning Computer Laboratory, developed in cooperation with computer science professor David Schwartz, who teaches video game design, will open in Uris Library this fall.

Groundbreaking for a 4.8 million-volume addition to the Library Annex will take place



soon, with the expanded facility expected to open in September 2006.

Over the coming months we'll seek your input on our strategic priorities, which include building the next generation gateway, improving document delivery, increasing our digitization capability, implementing digital preservation, engaging in electronic publishing for the advancement of scholarly communication, working with faculty to improve the information fluency of students, expanding our outreach activities, and finding the resources and training and hiring staff to achieve these goals.

Personally, I find it rewarding and exhilarating to work in an environment that is so dynamic and where everyone around me strives to excel. As I wrote in my annual report to Provost Biddy Martin: "The outstanding library staff have accomplished much this year. Undaunted by financial obstacles, they have continued to demonstrate fortitude, creativity, and intelligence." I look forward to the 2004/2005 academic year as one in which the Library's service will reach new heights. Thank you all for your contributions to Cornell and to the exploration of ideas that will make our world a better one in which to live.

Sarah S. Thomas

Service Awards 2004

This year the annual Service Awards luncheon was held in June. We asked supervisors to provide a short tribute for their honored employees.

40 Years

Dawn Johnson—CTS Acquisitions

*A library's lucky to have in its fold
Those who helped shape it with stout hearts, and bold.*

The words I can offer about Dawn's forty-year record of service could only be a passing glance at an extraordinary achievement: enough to get a sense of the landmark, but doing injustice to the work it took to get it there. Before moving to the Ordering Unit seven years ago, Dawn had worked for several processing units, including Authorities, Shelflisting, and Inputting, and she can still be called upon to lend her expertise to multiple CTS teams today. She has witnessed a great variety of change in the library: from a battalion of typewriters rattling their greetings to her each morning, all the way to wireless laptops humming quietly in the new café.

On Dawn's first day, there were about 2.6 million volumes in the collection, which means that most of our holdings—roughly 4.5 million more titles—were added during her tenure, so her fingers must be getting pretty tired! Through it all, Dawn has



From top to bottom:
Sarah Thomas speaks
at Service Awards;
Sarah and Susan
Markowitz; and Sarah
with Dawn Johnson .



endured with both steadfast determination and a watchful eye toward improving procedures.

I have had the pleasure of spending time with Dawn both in- and outside of work, and she has always been willing to offer advice, guidance, and more than a few wisecracks. Her impressive service record is a testament to the resolve and dedication that provide a narrative thread through the many chapters of her career.

Pedro Arroyo

35 Years

Gary Bogart—Law Library

Gary has worked in the Law Library for thirty-five years. During this time, he has witnessed the



Richard Strassberg and Mary Wesche

evolution of the Library from a completely paper-based institution, where catalog cards were typed by hand, to the digitized environment we work in today. His agility in adapting to this rapidly changing workplace is admirable. He is adept at using new technology and is generous in sharing his expertise with his co-workers. His in-depth knowledge and experience make him a valuable resource person for the entire library staff. Since he is one of the very longest-serving employees on the library staff, his “institutional memory” is irreplaceable. We extend our congratulations and thanks, Gary, for thirty-five years of diligence and hard work on behalf of the Law Library.

Jean Pajerek

Jeffrey Diver—Mann Library

Jeff Diver (Cornell '68) is the embodiment of that rare, cherished combination of technical skill and service ethic that adds so much to a library's sense of place. For many years he has shown a selfless commitment not only to patrons of Mann Library but also as a guiding light to countless numbers of student operators who have worked with him in the Stone Computing Center. He's seen a lot of changes and has a priceless “institutional memory” that serves as a kind of living history to those of us who haven't been here nearly as long.

He began working with Marie Powers and Art Kulp at Olin Circulation in 1969. In 1974 he became Mann Library's full time Night Supervisor; in 1998 he became Coordinator of the Mann Library Computing Centers and also began working the Reference desk as an information assistant. In this capacity he supervises about twenty students and oversees the daily operations of the Stone Computing Centers, which currently have well over 100 computers. Jeff has a keen eye

for innovation and is always looking for new ways to serve Mann's users and make improvements wherever possible.

Jeff's boundless optimism and good-natured sense of humor add immeasurably to Mann Library's welcoming atmosphere. When not at Mann, Jeff is fond of hiking, working on his SPiDERDAWG website, photography, gardening, and arboriculture. He also has an interest in the preservation of historic photographs and was instrumental in bringing his grandfather De Forest Douglas Diver's collection of original railroad photographs to the Rare and Manuscript Collection.

Michael Cook

Richard Strassberg—ILR Library

Richard Strassberg began his Cornell University Library career in 1968 as a manuscript cataloger. In 1970 he moved over to ILR and shortly thereafter succeeded Herb Finch as head of what is now known as the Kheel Center for Labor Management Documentation and Archives. Richard has guided the Center's growth for 34 of its 55-year existence, developing it into one of three major labor archives in the country today. More than half of the Kheel Center collections, now over 18,000 linear feet, came to Cornell under his tenure.

A respected authority and consultant on the subject of security in libraries and archives, he was recently honored with the John Commerford Labor Education Award for Lifetime Achievement presented by the New York Labor History Association. Always generous with his time and expertise, he has played a leading role not only at Cornell, but nationally, helping to shape the nation's labor archival collections and thereby promoting a greater awareness of the history of the labor movement in this country. We are very fortunate to have been able to hold onto him at Cornell for all these years.

Gordon T. Law

Mary Wesche—CTS Acquisitions

Mary started working for the Library on March 3, 1969. On that day, Apollo 9 was launched. In that month, the Eleventh Grammy Awards were given to “Mrs. Robinson” and “By the Time I Get to Phoenix.” In that year, the U.S. troops started to withdraw from Vietnam and the construction of Disney World began. Those of us who read of these events in history books can only imagine the length of these thirty-five years. When we think about the service Mary gave to the Library and its patrons year after year, we can only say: “We are so fortunate to have her!”

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Mary was hired as a Keypunch Operator. She was promoted to Senior Keypunch Operator on July 1st, 1971. Six years later, she was promoted to Library Assistant III. On November 12, 1981, she became a Library Aide. On January 20, 1983, she was appointed the Acting Head of the Gifts and Exchange Section. That same year, Mary became an administrative supervisor.

Today, she is the Head of the Invoiced Receipt Unit in CTS. Those of us who know Mary appreciate her not only as a dedicated supervisor and a hard-working colleague, but also as a candid and caring human being who is always true to her heart and is willing to reach out to help anyone.

In her big family she is the coordinator for all the family events. She is a wonderful wife, a loving mother, a caring daughter for her parents. If you attended the CUL Arts Show this year, you must have seen what a dancer she is. Mary, congratulations and thank you for all your contributions!

Xin Li

30 Years

H. Thomas Hickerson—Digital Library and Information Technologies

In the thirty years he's been at Cornell, Tom Hickerson has been an archivist, an entrepreneurial manager of the Rare and Manuscript Collections, and the leader of one of the country's most prominent digital library programs. In 2000 he was awarded his profession's highest honor, when he was elected president of the Society of American Archivists. He's thoughtful, gracious, and diplomatic. Despite his many years in Ithaca, he's never lost his Oklahoma twang.

Sarah E. Thomas

Susan Markowitz—Library Administration

Some of you may know Susan only as director of Library Human Resources, but those who have been around know she has a wealth of Cornell Library experience. After a very brief stint in what is now known as CIT (Cornell Information Technologies), Susan began her library career as a science cataloger in Central Technical Services. From there she went to Mann Library as a reference librarian and then to the Engineering Library as head of that unit. After a stint in



From left: Thomas Hickerson, Donald Schnedeker, Kadri Sercan, Sharon Reeves, and Susan Markowitz

Library Systems where she headed up the training program for the library automation project (NOTIS) in 1987, Susan returned to more traditional reference librarian roles in both the Physical Sciences and Veterinary libraries. When the position of training librarian became available, Susan once again packed her bags and joined the Administrative Operations team in Olin Library. Shortly thereafter, in 1998, she became director of Library Human Resources. Susan is a certified professional in human resources through the Society for Human Resources Management. She also is an active member of several ALA human resources committees.

When not wearing her library HR hat, Susan dons a Yankees cap. She is an avid fan and enjoys taking in a game at Yankee Stadium when she can. She also roots for the football Giants and enjoys traveling and reading.

Lee T. Cartmill

Sharon Reeves—ILR Library

Sharon has worked in the library system for her entire thirty-year career at Cornell. After spending the first five years in the Law Library, she transferred to ILR as a library assistant in the Acquisitions and Cataloging units. In 1987, she moved to the library director's office as secretary to the director. She brought with her a keen sense of public service, an extraordinary ability to interact well with faculty, students, and staff, and a notable desire to learn new and varied responsibilities.

With an inborn ability to multi-task, she adapts well to changing priorities, situations, and demands. Sharon also has a phenomenal memory for detail and exercises sound and ethical judgment, always keeping the objectives of the



From left: *Jeri-Lynn Buchanan, Lucy Burgess, Elaine Engst, Kathleen Hartman, and Frances Secord*

organization in mind. She is sensitive to the needs of others and regularly offers her assistance and support to co-workers. With a cheerful, fun-loving nature, Sharon is truly delightful and has earned the absolute respect of her colleagues.

In 1998, Sharon was a recipient of the ILR Recognition Award, presented to her by the dean in appreciation for her outstanding service to faculty, staff, and students of the ILR School. Needless to say, this was a well-deserved honor. We are very fortunate to have Sharon as a member of our staff, and I would like to take this opportunity to express my appreciation to her for the many contributions she makes to our organization.

Linda Young

Donald Schnedeker— Management and Hotel Libraries

Don has been the Director of the Management Library for the past sixteen years, and he is an acknowledged leader in the national management school community. Management schools tend to be highly dynamic, and the Johnson School may be even more dynamic than most: it is

constantly reviewing itself and refining its priorities and directions. Don has created a library that over the years has not simply survived but has thrived in such a rapidly changing environment. As a trusted member of the School's administration, Don is aware of the School's goals and ambitions from their inception, and the Management Library has, under Don's leadership, developed a remarkable flexibility that allows it to accommodate and advance such changes.

For the past two years, Don has also been Director of the Hotel School Library. Assuming responsibility for both libraries was a bold move, and it was made possible from the outset by the high esteem in which Don was and is held by the top administrations of both schools. They both realized that, if they had someone with the vision and tenacity not simply to run but to coordinate the operation of both libraries, everybody would win—and they knew from experience that they had such a person in Don. Over the past two years, Don has made substantial changes in both libraries that allow them to support each other much more effectively.

Don is a wonderful colleague to work with—because he has a rare ability to focus totally on the essentials needed to get a job done. He constantly challenges assumptions previously taken for granted, and through such questioning often demonstrates that some issues are not nearly as germane to the task at hand as the rest of us might have originally thought.

Don has also always been a highly effective innovator. His vision and strong service philosophy have not only shaped the successful operation of the Management Library, and now the Hotel Library, but have also contributed significantly to the development and direction of CUL.

Ross Atkinson

Kadri Sercan—Preservation and Collection Maintenance

In thirty years, I estimate that Kadri has consistently and reliably opened the door of Olin Library over 6,000 times and sorted, checked, and counted over two million added volumes to the stacks of Olin/Kroch(Wason)/Uris. He is the expert tracer of missing and lost books and has located tens of thousands of items during his tenure. He is known far and wide as a person who wants things done to perfection. Recently, he has provided the Brittle Book Program with quality service and tender loving care.

Kadri loves his homeland of Turkey, being a grandpa, hockey, crossword puzzles, and opera.

Joel Copenhagen

Barbara Tarbox—CTS Post- Cataloging Services

Barb started work at CUL on July 26, 1973. She started as a Filer/Typist in the Catalog Department in Olin Library and has been with CTS for her entire thirty years at Cornell. Currently the Senior Catalog Management Specialist in the Database Enrichment Unit within Post Cataloging Services, Barb oversees execution of many of the complex catalog management projects

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for the library's shared online catalog database. She is also a highly valued member of the retrospective conversion team which completed the recent Mellon grant funded recon project ahead of schedule and under budget.

Additionally, and perhaps more importantly, Barb serves as an institutional memory for past Cornell technical services catalog practices, serving as an irreplaceable resource for CTS staff and allowing her to unravel even the most tangled of maintenance challenges. Barb's positive attitude, appreciation for the work of others, superb technical knowledge, and ability to adapt to ongoing changes in the workplace make her a joy to work with.

Zoe Stewart-Marshall

25 Years

Ann Beyer—Fine Arts Library

A large ball of common white string, roughly 25 lbs. and 14" in diameter, stands as humble evidence of Ann's twenty-five years of contributions to the Fine Arts Library. Most of those years were spent as the serials processor, where she collected the string that bound the new serials arriving from CTS. Ann chose to give those cotton snippets new life by tying them together and forming a sphere. The resulting object is truly remarkable and deserving of a place of high honor in the annals of library staff art. Currently, Ann is a reference assistant. Having grown up in Ithaca, Ann is able to bring a valuable knowledge about the region to her position. Ann extends her Cornell contribution beyond the FAL doors by ushering each year at Commencement.

Ann has an enviable social life. In addition to church activities and international travel, Ann enjoys long-distance walking and hiking, canoeing, reading, baking, and spending time with her family.

Martha Walker

Jeri-Lynn Buchanan—CTS Acquisitions

Jeri-Lynn worked in the accounting section of the Library Administrative Operations Department for many years before coming to Acquisitions Services. She worked in the Invoiced Receipts Unit before transferring in May of 1998 to the Subscriptions Unit. I was always very impressed with Jeri-Lynn's friendly manner and her willingness to help solve problems.

The serials receiving team was very happy to have such an experienced person in both accounting and in receiving to join the team. Jeri-Lynn proved to be a very accurate record keeper for serials. She is most responsible—I never have to wonder if an assigned task has been completed. Jeri-Lynn is an easygoing, friendly person; very cooperative; and very well liked by her co-workers.

Jeri-Lynn enjoys spending time with her growing grandchildren; she also likes to travel to different places and likes to be adventurous. When Jeri-Lynn was seventeen, she joined the carnival, lived on a train, and worked for ten dollars a week. Now that is a sense of adventure!

Elizabeth Perenyi

Lucy Burgess—Rare and Manuscript Collections

Many of those who work in the Cornell Library will need no introduction to Lucy Burgess, for in her twenty-five years here she has gotten to know (and, usually, also to tease and joke with) people throughout Olin, Kroch, and beyond.

Lucy is remarkably productive and effective in more different kinds of work than most people ever have to do. She is RMC's Ordering, Acquisitions, Copy Cataloging, Post-Cataloging Services, and Interlibrary Loan units, all in one, with six hours a week of public services desk duty thrown in just to make sure she has enough to do.

She is also our very active liaison with

the Preservation Department. Her quick intelligence, versatility, and ability to handle multiple simultaneous projects have made her invaluable to the Division, a person without whom it seems we would just have to close our doors. She combines a hardworking, get-it-done approach with flexibility, friendliness, and good grace—a combination of qualities that her colleagues, her supervisor, and library patrons delight in.

Lucy has a talent for dealing with people. Faculty, staff, and students all over campus, and many visitors from elsewhere, have warmed to her friendliness and lively sense of humor. Her gentle teasing and her distinctive laugh are among the more colorful hallmarks of the Division, and keep her associates coming back for more.

Congratulations on your twenty-five years at Cornell, Lucy, and may there be many more!

Margaret Nichols

George Cobb—Library Administrative Operations

George Cobb has been with Cornell many years and he has worn a few hats in that time span. As of late he is wearing the CUL hat and has been a great member of the team in the shipping and receiving department. He has a good sense of humor and, being a long time Cornell employee, knows just about everyone on campus. In his spare time George likes to travel with his family.

Don Fenton

Elaine Engst—Rare and Manuscript Collections

Elaine Engst joined the staff of the Cornell Library in 1979 with a joint appointment, and for nearly a decade served both as Technical Services Archivist in the Department of Manuscripts and University Archives and as Assistant Director of the New York Historical Resources Center. She continued in this dual assignment until the completion in 1989 of the New York Historical Documents Inventory, the



From left: Karen Bobbett, Judith Adams, Howard Raskin, Kenneth Fung, Laurie Stevens, William Kara, Julia Lonneberg, Marjorie Robinson, Nancy Moore, Edward Zieba.

principal program of the Historical Resources Center (HRC). This survey project resulted in the compilation and entry into RLIN of archival descriptions for 24,000+ collections housed in over 1,100 different archives, libraries, museums, and historical societies across the state.

The remarkable success of the New York survey led to Elaine's receiving, along with David Brumberg (Director of the HRC), the Society of American Archivists (SAA) C.F.W. Coker Prize for Finding Aids in 1991. But the survey project only occupied half of her time. During the same period, in addition to supervising technical processing in Manuscripts and Archives, she exercised a leadership role in the collaborative effort by Yale, Cornell, and Stanford universities, and the Research Libraries Group (RLG) in developing RLIN Archives and Manuscript Control (AMC), the initial implementation of the new MARC AMC Format, and she served as the RLG AMC Standards Liaison from 1984-1988.

Elaine's contributions to the archival profession have been numerous and distinguished. Her leadership in the

Society of American Archivists has included chairing the Description Section, the RLIN User's Roundtable, the 1993 Annual Meeting Program Committee, and the Standards Committee. Currently, she serves as a member of SAA Council. In 1996, she was named a Fellow of the Society, SAA's highest individual award for professional contributions.

At Cornell, with the merger of Manuscripts and University Archives with the Library's three previously separate rare book departments and their move into the newly constructed Carl A. Kroch Library in 1992, Elaine became Curator of Manuscripts in the Division of Rare and Manuscripts Collections (RMC). She was also named Cornell University Archivist in 1996 and was appointed Associate Director of the division in 1997. In 1999, she was appointed RMC Director. In her managing of the Division, her curating of wonderful exhibitions, and in fulfilling the role of Cornell's University Archivist, Elaine is respected for her integrity, ability, and dedication.

A child of New York City, she traveled

upstate to study history and has made the hills of central New York her home. Cornell has benefited significantly, as have many of us who have had the good fortune to know and work with her over these years.

Thomas Hickerson

Kathleen Hartman—Law Library

Kathy has worked for the library for twenty-five years. In the course of the past quarter century, Kathy has practically reinvented herself by acquiring new skills and volunteering to assume new job responsibilities in response to the Law Library's changing needs. Starting out as a cataloger, she now also works at the circulation desk and in interlibrary loan part-time. Kathy embodies the characteristics of an outstanding employee. She is hard-working, dedicated, flexible, and cooperative. We extend our congratulations and thanks to Kathy for twenty-five years of excellence and outstanding work on behalf of the Law Library.

Jean Pajerek

Frances Secord—ILR Library

For almost seventeen years, Fran Secord has been Catherwood's main source of expertise, working with Phil Dankert in the acquisition of monographs for our collection. Fran has gradually developed considerable knowledge about which source is most able to produce a particular item, a perspective gained from dealing with over seventy vendors from around the globe. Fran came to ILR in 1979, working in food service at the Conference Center. In 1981, she moved over to ILR administrative services, and then in 1987 began her library career at Catherwood.

Fran often takes the lead in organizing events at Catherwood and is currently president of the ILR Staff Association. She is active in her community and frequently called upon to organize and cook for dinners sponsored by the Burdett Presbyterian Church. Technical

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and organizational expertise count for much in our profession, and Fran's contributions are much appreciated.

Gordon T. Law

20 Years

Judith Adams—CTS Acquisitions

At the service awards luncheon, Judy took the mike and said, "I just want to say, I love my job, I really mean it!" Every day Judy shows that she does really mean it. For seventeen of the twenty years that Judy has worked at Cornell, she has worked in my unit. Judy is an enthusiastic "jack of all trades" in our unit. She can do and does a little bit of everything, and specializes in paying out-of-the-ordinary invoices. I often have her work on tedious and cumbersome tasks that need a high measure of concentration and attention to detail. Judy functions as the unit's unofficial secretary, receptionist, and social director, and we don't know how we would get along without her! She maintains a perpetual positive attitude and greets everyone with a bright smile and kind word.

She is the mom of a large, close-knit family of which she is the unofficial secretary, receptionist, and social director, and I am sure they do not know how they would get along without her either!

Mary Wesche

Karen Bobbett—Hotel Library

Karen began her career in Central Technical Services in Olin Library in 1984. In 1994, she later moved to the Nestle Library in the School of Hotel Administration. At the Hotel School, she became involved in circulation activities. She is responsible for the course reserves and is part of our circulation team. Karen is known for her ability to keep track of details and she follows up promptly to see that the job gets done. She is very well known in the Hotel School and the people that she works with are quick to rely on her 'can do' attitude. Course Reserves are a key library service to faculty and students in an undergraduate program like Hotel Administration. Karen makes a point to reach out to faculty and their administrative assistants to be sure that reserves are ready for the start of the semester.

The scope of Karen's work extends beyond course reserves. She handles a number of administrative responsibilities for the department. Most recently, she managed the phone and data line changes as we reorganized staff offices. Karen will let you know that she enjoys working with our student staff most of all. While I have only had the privilege of working with Karen for the past year and a half, her knowledge and

experience at the Hotel School have been invaluable.

Don Schnedeker

Kenneth Fung—Music Library

Ken Fung has been a hard working dedicated member of the Music Library staff for twenty years. His knowledge of the special problems inherent in making music both shelf ready and useable by our patrons is hard to beat.

Lenore Coral

William Kara—Mann Library

On May 3rd, Bill Kara, Head of Technical Services in Mann Library, was honored with the 2004 SUNY Chancellor's Award for Excellence in Librarianship. In writing this nomination for Bill, I solicited input from several colleagues. One told me that, "Bill personified collaboration." In an age that requires close collaboration and respect for partners, Bill has the skills and the motivation to work toward common goals. He is informed and thoughtful, respectful and articulate. His department is recognized for its high-tech and high-touch services. Karen Calhoun said that Bill is a dedicated librarian who is "attuned not only to the needs and operations of his own library but also to the innovations needed in the library profession as a whole."

But, the quote that I think best personifies Bill is the one that Gordon Law provided. Gordon said, "Bill is really a saint ... patient, careful, organized, and sensitive to all the interpersonal issues involved in getting people to work together." Please join me in congratulating this saintly man and celebrating his contributions to the Cornell University Library over the past twenty years!

Janet McCue

James LeBlanc—CTS Post-Cataloging Services

After a successful four years as a serials searcher and copy cataloger in Central Technical Services, Jim was appointed in 1988 as Romance Language Cataloger. He quickly established himself as one of the most valuable members of CTS, a distinction he has continued to this day. Not only is his knowledge of technical services superb, but his good nature, generosity, creative problem solving, ability to explain complex matters clearly, and simultaneous grasp of the big picture AND the details are a source of inspiration to me and his colleagues.

Jim combines the best of the scholar and library professional. Holding a Ph.D. in French Literature from Cornell (1984), Jim has long been active in the International James Joyce symposia—in fact, Jim was instrumental in the decision to bring the 2005 North American James Joyce Conference to Cornell—and he continues to produce a couple of scholarly essays each year.

At the same time, Jim has a distinguished record of

contributions to the library profession, both at and beyond Cornell. Frequently sought out as a project leader, speaker, and adviser, Jim's recent accomplishments include leading a team to introduce a new CUL Technical Services Web site, making important presentations at library meetings, and training staff at Harvard to do national-level authority work.

For the past ten years Jim has held management positions, interspersed with one brief return to the library work he likes best, cataloging. Since becoming head of the Voyager catalog management group in 2000, he has moved from unit to department head. Currently he is Head, CTS Post-Cataloging Services, which includes three units—Database Quality and Physical Processing, Database Enrichment, and Retrospective Conversion.

Karen Calhoun

Julia Lonnberg—Rare and Manuscript Collections

After beginning her Cornell career as a searcher at Mann Library twenty years ago, Julie Lonnberg migrated first to Olin Library's Rare Book Department, and finally to the Division of Rare and Manuscript Collections in Kroch. Over the years, Julie has done a variety of behind-the-scenes jobs—the kind that don't get celebrated in newspaper headlines, but that make the Library go.

Part of what makes special collections work labor-intensive is that the paging and re-shelving of rare materials must be done by library staff. Patrons don't realize the sheer amount of pulling and hauling that goes into keeping them supplied with their 21,000 items per year of research materials in the reading room. For many years, Julie did a good part of that work for RMC—and she did it carefully and well. She also did pre-order searching, processed manuscript collections, input records for digital images, encoded finding aids in EAD, did shelf-reading for inventory, and barcoded books.

Throughout all these assignments, Julie

consistently paid the meticulous attention to detail that ensures that everything is in its place and the system works. Julie's colleagues also appreciate the care she took with rare materials, especially the books. Her dedication, her patience with minutiae, and her lovely sense of humor will all be missed.

In the spring and summer, especially, it's been hard for Julie to spend the days indoors, when she longed to pursue her love of trail riding. In recent years she has competed in a number of competitive trail rides, some lasting for several days. Even after a serious riding accident four years ago left her flat on her back in the hospital for many weeks, and recuperating at home for months afterward, she courageously got right back in the saddle (literally) as soon as she could, and now she is once again riding in competitions.

Although we already miss her since she retired at the end of June, it's a comfort to think that now she will have more time to be where she most wants to be—outdoors, on horseback.

Margaret Nichols

Nancy Moore—Law Library

In her position as Senior Public Services and Document Delivery Supervisor, Nancy plays a key role in upholding our reputation in Access Services as an extremely public-service-friendly and efficient department. Her pursuit of excellence in providing service is exemplary. Nancy has an excellent knowledge of legal materials, both in print and online. Combined with her intelligence and dedication, she is a pivotal player in the Access Services Department.

Nancy has become a practitioner and teacher in the martial arts and is very dedicated. She has achieved the rank of black belt and attends workshops throughout the year. Nancy loves to knit and creates beautiful sweaters, hats, and mittens for the children of law students, friends, and faculty. If and when Nancy leaves the Law Library, she will be missed for her

institutional knowledge as well as her excellent work ethic and intelligence.

Janet M. Gillespie

Mary Patterson—Engineering Library

Mary Patterson, Engineering Reference and Instruction Librarian, has been a formative presence in the Engineering Library since 1985. Mary started her career as a librarian in the sixties, when she worked at the Boston Public Library and then Olin Library. In 1968 she decided to take a break from the profession to raise her family. In 1984 she became night supervisor at Olin Library again, then transferred to Engineering in 1985 as a circulation supervisor. In 1989 she became a reference librarian.

Mary has tremendous strengths in the breadth and depth of her knowledge of the collection. Her dedication to public service is legendary. She frequently receives wonderful acknowledgements from patrons that are a testimony to how much her thorough and responsive service is appreciated. In the past few years Mary has expanded her role to also include projects that support collection development. Her thorough and systematic approach to data collection and presentation has supported many major collection development decisions. Mary is a strong advocate of user and access issues. Her contributions are greatly appreciated.

Zsuzsa Koltay

Howard Raskin—Mann Library

Howard Raskin came to Mann Library in 1983 and immediately began automation planning for the library. Innovations in automation and staff deployment are the hallmarks of his contributions to CUL. He designed an early document delivery, current awareness service. He was one of the leads in the CUL automation process and devised the bar-coding system for the Mann conversion. He created a set of specifications for an e-reserve system before most libraries were even thinking

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From left: Anthony Cosgrave, Hana Dedina, Donald Fenton, Sharon Wargo, Cammie Hoffmier, Dorothy Stiefel, Anne Keville, Barbara Morley

about such a service, and several years before any commercial products were available. He supervised the creation of a 4D-based interlibrary loan administration system, and then identified and brought ILLIAD to campus to replace that system. With the implementation of each of these new technologies, Howard would redesign the Access Services unit. Each time he was able to create rewarding job descriptions for all his staff while providing the best service possible for our patrons.

Howard is now the Assistant Head of Public Services, in charge of outreach. He is responsible for seeing that all our patrons take advantage of our services. He also identifies new services or new audiences that can use our services. He has brought the same level of creativity, energy, and dedication to his new responsibilities as he did in his previous position. Howard has served on pretty well every Public Services committee over the years. Currently he is on the University Public Art Committee and the Web Portal Committee of the Associate Provost for Outreach.

Kathy Chiang

Marjorie Robinson—Rare and Manuscript Collections

Capitalizing on the excellent training and experience she received in CTS in her first eight years at Cornell, Marge has since achieved fame in RMC as our Queen of Recon. One retrospective conversion project after another has depended on her industry and prowess to carry it through, and one after another has succeeded. She has single-handedly converted

most or all of each of these collections: the French Revolution Collection, the Fiske Icelandic Collection, the May Anti-Slavery pamphlets, the Petrarch Collection, the Witchcraft Collection, the RMC Reference collection, the B's (our religion and philosophy books) and the RMC Harris and Area collections.

As she catalogs her way through these collections, she also creates dozens of new authority records every week. Literally thousands of books in RMC, and thousands of authors and series in the national authority files, owe their visibility to Marge's industry, skill, and good cataloging sense. Her work has led to a noticeable rise in the use of previously little-known collections among our holdings, proving just how essential the connection is between the online catalog and our patrons' ability to find

the riches in our stacks. Without Marge, we would still be back at square one! She is truly a phenomenon, and an inspiration to her supervisor and colleagues.

Marge's colleagues also appreciate her warmth, her sense of humor, and her willingness to help out her co-workers, whether it's with navigating the byways of Voyager or pulling and re-shelving truckloads of books as she goes through them. Far from resting her fingers when she is not at work, Marge is also in steady demand for her knitting. She specializes in making baby sweaters and has provided well over 200 of them for babies in and around the Cornell community. Congratulations on your twentieth anniversary, Marge! Researchers, authors, Cornell librarians, and the babies of Tompkins County are all much in your debt.

Margaret Nichols

Jeffrey Shamnois—Hotel Library

Jeff's twenty years make him the most "senior" member of the Nestle Library staff. During his tenure he's been responsible for a wide range of library activities, including heading up a customized book ordering program for Hotel faculty; serving as indexer of the "Hospitality and Tourism Index," recently bought by EBSCO and delivered through *Business Source Premier*; and most recently working as Hostline manager under the direction of Hostline Coordinator Mihoko Hosoi.

Jeff's research skills are excellent. In addition to doing research for Hostline clients, he is often found at the reference desk supporting student and faculty research. His commitment to the School and its research community is exceptional. One of his newest ventures is to get more

involved in supporting the library's instruction program. There's a bit of a "thespian" in Jeff, and his theatrics will go a long way to making him a successful, as well as entertaining, instructor.

An avid outdoorsman, Jeff is also well versed in what the Finger Lakes has to offer, from hiking and canoeing to knowing the best wines. His enthusiasm for the area is infectious, and getting him side-tracked on occasion to tell stories about the Finger Lakes region is thoroughly entertaining.

Congratulations to Jeff on his twenty years at the Nestle Library. Here's to many, many more!

Lynn Brown

Laurie Stevens—CTS Cataloging

Laurie Stevens has held a variety of positions in CTS since she came to the library in 1983, and as a result has a versatile background and very thorough knowledge of the workings of the department. Since 1998 she has been responsible for administrative support for the nearly eighty CTS staff members, and also supports Karen Calhoun in her role as Associate University Librarian. Karen appreciates Laurie's capable and cheerful assistance and doesn't know how she would manage without her. Laurie's flexibility is constantly challenged, and she always meets the challenge with apparent ease.

Laurie is competent, and a really good sport about whatever task she is assigned. Karen, the other department and unit heads, and I rely on Laurie for everything from checking the toner in the CTS printers, to planning special meetings and assisting in special projects for Karen. And all CTS staff benefit from the holiday and special event parties Laurie plans. She invariably makes the planning seem so simple, yet is often secretly juggling a variety of tasks at once. Laurie is a CTS treasure!

Laurie lives in Venice Center with her husband Gary, and two sons, Andrew

and Brandon. They all love their pool, though the summer of 2004 didn't allow them as much pool time as they had hoped. Her family—immediate and extended—is very important to Laurie, and she supports them all in the same unfailingly helpful and cheerful manner that she supports CTS staff. Laurie does a superb job of balancing her mom career with her CTS career, and it's comforting to know that we can rely on her to set the appropriate priorities for the diverse situations that she encounters in her daily work.

Lois Peret Purcell

Edward Zieba—CTS Acquisitions

Ed started his CUL career in 1983 as a building attendant (a.k.a. door guard) at the entrance to Olin Library. In this capacity, he helped maintain the security of access to materials for all Cornell patrons. I first met Ed in 1989, when we hired him to be the Head of the Searching Section in CTS Acquisitions, an operation that added access to tens of thousands of new books each year. In just three months I was able to say of Ed, "He inherited the supervision and training responsibilities for eight disgruntled employees. The staff's motivation was low, their output was inconsistent. From Ed's first day, the staff have seemed to blossom. Their job attitude is now positive, their output consistently accurate." Ed was a lifesaver to our department and to the Library in 1989.

Fifteen years later, Ed throws out lifelines to patrons lost in a sometimes stormy sea of e-resources. As E-resource Specialist in CTS, Ed works with a team of dedicated troubleshooters from across CUL to activate new titles and to solve problems involving access to a variety of existing electronic resources. He works very hard and is highly successful helping users gain access to the information they need, when they need it. He is also a popular public speaker at the local and national Endeavor user group meetings, a task I doubt he anticipated twenty years earlier as he searched knapsacks.

When Ed is not troubleshooting e-

resource access (he does this from home, too!) or having fun with his grandson, he likes to mountain bike the rough trails (if you can call them trails) or, if there is a flake of snow in the air, he takes on mountains with a snowboard. I wonder if the Library has taken out an insurance policy...?

Scott Wicks

15 Years

Ross Atkinson—Library Administration

Ross Atkinson is one of the most revered figures in the library profession. He has shaped the thinking of generations in the field of collection development in particular. His award-winning articles and recognition as 2003 Association of College & Research Libraries Librarian of the Year attest to the quality of his work. Those of us who work closely with Ross also know of his dedication and perseverance. He's often in by 5:15 a.m. on Saturday, and he responds to inquiries immediately. Although he's normally a reserved fellow, he has the passion of a preacher when stumping for change in scholarly communications. Ross is a national treasure, and Cornell has been fortunate to celebrate fifteen years of his contributions.

Sarah E. Thomas

Derrick Brown—Hotel Library

The Hotel School prides itself on service to others, and Derrick Brown exemplifies the School's mission through his daily work and interactions. Derrick is the library's "go to" guy whenever there are computer problems, staffing shortages, or when reference gets backed up. His commitment to student research needs is exemplary. For example, last winter during a significant snow storm Derrick worked a double shift and single handedly kept the library running so that students could continue to use library resources for exam prep. Derrick always places the needs of others before his own.

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Library Picnic 2004





Derrick's work is multi-faceted. He is responsible for archiving school records, provides reference desk services, manages library technology, backs up circulation and reserve, and supports the Library's Web presence. A jack-of-all-trades, Derrick is also a font of institutional knowledge and can be counted on to know the inner workings of the School.

Congratulations to Derrick on fifteen plus years of excellent service to Cornell.

Lynn Brown

Anthony Cosgrave—IRIS Instruction

Tony Cosgrave's formal title is Instruction and Reference Librarian, but that does little justice to the multitude of different tasks he has assumed. In addition to personally teaching large numbers of formal and informal courses, he also coordinates the rest of IRIS's instructional efforts. He has long been a library pioneer in automation, and so was a natural choice to head the widely successful CreationStation implementation. This past year he has worked closely with several other departments to design and implement the new Collaborative Learning Computer Laboratory in Uris. He has co-chaired the Instruction Working Group, and has helped organize and manage the Library Technology Fair for new students and the Teaching and Learning with Technology expos for faculty. And Tony continues to man regular shifts on the reference desk.

The library leaves Tony little spare time, but he is an active member of the Groton Boy Scouts troop, and has accompanied them on a trip to Scotland and this year backpacking in New Mexico.

Peter B. Hirtle

Hana Dedina—CTS Post-Cataloging Services

Hana Dedina joined CTS in October 1988 as the Slavic Languages Cata-

loger. Although she still spends a certain amount of time cataloging Eastern European material, Hana is best known of late for her work as project manager for the Mellon-funded retrospective conversion of the remainder of CUL's LC-classified titles—work that was completed in July 2004, some \$300,000 under budget. She is now working on coordinating the conversion of the library's Area and Harris Collections. Along the way, Hana has also taught Czech, compiled a subject bibliography of titles in English on the former Czechoslovakia, worked with an intern to produce a Nabokov Web site, and—perhaps most notably for the CUL community—built and served as the coordinator for the CTS Web site for a number of years.

Jim LeBlanc

Donald Fenton—Library Administrative Operations

Don began his library career in 1988. He started out in the temporary position of mail clerk and was soon promoted to a full-time slot, then became Senior Clerk, then Shipping and Receiving Coordinator, and now is the Supervisor for all activities and staff. Don is always willing to look at new ways to serve CUL. He is always looking for more efficient ways of accomplishing whatever we ask of him, whether it be the introduction of new services like Ubiquitous Returns and Borrow Direct, or adding additional stops to the truck delivery schedule.

When not at work, Don enjoys a variety of hobbies. Most notable are his interest in Ithaca and Cornell history, in antique cars, and red hair.

Sharon Wargo

Elizabeth Fontana—Library External Relations

Beth is an incredibly talented worker, whose reliability and skill is topped by her collegiality. In our office of Library External Relations, Beth is responsible for designing, writing, and editing the beautiful brochures, newsletters, reports, invitations, and other correspondence for University Library

advancement and fund raising. She coordinates the Library's Web presence as it relates to fund raising, and is especially known for her deftness in arranging for the Library's involvement in Cornell's reunion weekend each June.

However, it's the spirit of cooperation and good humor with which she accepts "other duties as assigned" that makes Beth a stellar employee, colleague, and friend. Hers is a big job, masterfully accomplished working part-time while never neglecting her full-time motherhood and family responsibilities. Besides all that, Beth is especially appreciated for her sense of humor, good jokes, movie and book reviews, and motherhood tales of raising two sons.

Marisue Taube

Cammie Hoffmier—Annex Library

It is hard to believe that fifteen years have passed since Cammie began working in the Cornell University Library. Not only was she an early contributor to the Library's automation efforts by helping to implement NOTIS, she helped to implement the interface between Voyager and the Annex inventory control system. She is well known throughout the Library Storage community for her amazing organizational ability. She is regularly contacted for tips on creative ways to use the inventory control system for efficient management of materials in high-density storage facilities.

When she was promoted to the position of Administrative Supervisor of the Library Annex, she had the additional challenge of integrating procedures for the records and materials housed in the older 1977 warehouse and those accessioned into the 1998 high-density storage facility. Her work has made the majority of materials in the older warehouse more accessible than ever before.

With the next expansion of the Annex beginning this fall, Cammie's attention to detail, and understanding of public services, construction, facilities, and

library operations, will help make the expansion project much easier. Cammie is dedicated to excellent public services and is one of the most cooperative, loyal, and pleasant employees with whom I've had the pleasure to work.

Susan Currie

Ali Houissa—CTS Cataloging

Ali Houissa came to the Library in the fall of 1988 from Indiana University, where he earned his MLS and also worked in the Cataloging Management Department. Since coming to CUL, Ali has been an original cataloger in CTS, working principally with materials in Arabic and Western European languages. In 1992, he took on additional responsibilities as bibliographer for Middle Eastern and Islamic studies. Ali's dual role has given him an especially broad view of the collections in these important areas, as he oversees materials from selection to cataloging. Despite the extra responsibility of wearing two hats, Ali keeps no backlog of Middle Eastern materials, a testament to his high productivity.

Always active professionally, Ali has held leadership roles in numerous groups within ALA and other organizations and has published a large number of book reviews and articles. His Web site (<http://www.library.cornell.edu/colldev/mideast/>) is considered an essential resource by students and specialists in the field. Last year, Ali was elected to ALA Council as a Councilor-at-Large.

Ali Houissa is a genuine asset to the Library. I congratulate him on reaching this milestone and look forward to working with him here at Cornell for many years to come.

David Banush

Anne Keville—Interlibrary Services

Annie has been working in the Cornell University Library System for more than fifteen years. She began at Uris Library. Then she worked at the Library

Annex. For the past twelve years she has been the Lending Coordinator for Interlibrary Services. In that capacity, she has helped scholars from around the globe make use of Cornell's collection.

Annie loves all kinds of music. She is a loyal supporter of the Grass Roots Festival and has recently begun regular spots on the Salt Creek Show on WVBR. She is a reader, a gardener, and can occasionally influence the weather.

Julie Copenhagen

Brenda Marston—Rare and Manuscript Collections

Brenda Marston came to Cornell in 1989 as the first Curator of Cornell's newly founded Human Sexuality Collection. To build the collections, she works with non-traditional donors, sometimes in difficult situations requiring a high level of sensitivity and tact. Through her efforts, Cornell has acquired the records of the National Gay and Lesbian Task Force, as well as papers of various individuals and other groups. Thanks to Brenda's efforts, this spring we began receiving the records of the Human Rights Campaign, one of the leading gay rights organizations in the country, a most significant achievement for Cornell and for Brenda personally. She also served as Associate Editor of the *Encyclopedia of Lesbian, Gay, Bisexual, and Transgender History in America*, and wrote its section on libraries, archives, and history projects.

In her work as Women's Studies Selector, Brenda works to build Olin Library's collection and serves as liaison to the Feminist, Gender & Sexuality Program. Brenda is particularly active and effective in improving the relationship between the Library and the Cornell community. She has earned the respect of colleagues, faculty, and students for her work, and Cornell's Advisory Committee for the Status of Women recognized her with the 1993 Cook Award. Most recently the Gay, Lesbian, Bisexual, Transgender Alumni Council of the

Wisconsin Alumni Association honored her with its 2004 Distinguished Alumni Award.

And, most importantly, Brenda is the mother of four-year-old Grady!

Elaine Engst

Marybeth Michelson-Thiery—Engineering Library

Marybeth Michelson-Thiery began her Cornell career at the Law Library in August, 1984, where she worked as the Night Supervisor until the end of December, 1990, when she left Cornell to move to Canada. She returned to Cornell in July, 1994, first as the Weekend Supervisor and then as the Senior Circulation/Reserve Assistant at the Engineering Library. We are very fortunate to have someone of Marybeth's caliber in CUL. She is extremely knowledgeable, responsible, and reliable in her duties, and unfailingly pleasant and courteous to staff and patrons alike. Working with Marybeth is a real pleasure, one I hope to enjoy for a long time to come.

Annie Hoff

Judith Miller—Mann Library

Judy Miller retired shortly after her fifteenth anniversary at Cornell. Judy spent her entire tenure at Mann Library as a Finance Representative, as well as the Administrative Office's receptionist. She was frequently the first contact made by the staff and public when visiting the Administration Office. All whom she welcomed into the office appreciated her warm and friendly personality. Judy's core responsibilities greatly affected the operation of the administrative office and the entire library. She had a great desire to assist others and always responded quickly to requests and inquiries made by the public and staff.

Christina Rice

Barbara Morley—ILR Library

Barbara Morley has been the Kheel Center's Media Curator since 1999. Prior to that time she served in support

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positions as the Center's Technical Processes Coordinator, beginning in 1995 after work as a Senior Circulation Reserve Supervisor in the Catherwood Library Access Services Unit (1988-1993) and in our Reference Unit (1993-1995) as a reference assistant. During the 1990s, Barb was also a part-time graduate student at the University of Albany, where she earned a Master's in Librarianship in 1999.

Barb is currently responsible for arranging, describing, preserving, and reference work relating to the Kheel Center's audio-visual and memorabilia collections. When she became Media Curator, Barbara moved into a position that had been occupied by a support staff member largely responsible for supervising the arrangement of, and answering questions relating to, photographs. Barbara's much broader mandate has led her to systematize user protocols for access to our large media collections, develop a procedure for seeking copyright permission, and continue an ongoing program to scan and describe our photo collections and offer selected images on the Web in a searchable database, to mention only a few of the projects she has been involved in recently.

As a life-long amateur photographer, Barb is especially enthusiastic about working with users of the Center's extensive and interesting photo collections. She has also made considerable progress in the preservation and control of the Center's poster and banner collections and in documenting our 16mm film holdings.

Richard Strassberg

Cheryl Rowland—Rare and Manuscript Collections

Like technical services, collection management is a never-ending battle against chaos, and in RMC it involves lifting forty-pound boxes as well as checking barcode numbers and figuring out the shelf locations of things that don't yet have locations. Cheryl Rowland has the mental and physical fortitude not only to do all this day after

day, but to make it look easy.

Cheryl is the mainstay of RMC's collection management operation. As our non-book collection manager, she is the person chiefly responsible for tracking the movement of dozens of boxes to and from the RMC vault and the Annex each week for use in our reading room, as well as finding locations for the approximately 500 cubic ft. of additional manuscript/archival material we acquire each year. She does a fine job of staying on top of all this, in addition to paging and re-shelving for several hours per day.

Cheryl is an expert at getting heavy or unwieldy boxes to behave themselves, and at tracking down stray non-book items of all sorts. We rely heavily on her knowledge of the collections and her calm patience in searching for things in a pinch! Better than most people, she knows how to get it all done and still keep a sense of humor.

When not hard at work in the vault, Cheryl makes good use of "listening time" during staff meetings by doing amazingly intricate embroidery. After hours she helps her husband in his log-home business, and she is also the grandmother of a delightful pair of twins, who help to make sure she stays busy. She has already given them a tour of RMC, and we hope they will soon be inspired to follow in her footsteps. Congratulations on your fifteen years at Cornell, Cheryl! Many happy returns of your Library anniversary!

Margaret Nichols

Dorothy Stiefel—CTS Acquisitions

Dorothy Stiefel first joined CTS in 1984 as a searcher and has since worked in various positions in both acquisitions and cataloging functions in Olin Library. Currently, she is responsible for cataloging government documents, Cornell University theses, and German language materials. We all know Dorothy as a conscientious and reliable co-worker and a very private person who occasionally lets us enjoy a glimpse of

her dry humor.

Irises are Dorothy's passion. She has a lovely garden of them around her house in Spencer and her co-workers can enjoy stunning specimens at her desk every spring. Another love in Dorothy's life is her riding horse, "Bonnie," that she recently built a barn for.

Anna Korhonen

Sharon Wargo—Library Administrative Operations

Sharon Wargo came to Cornell on September 1, 1988. She started her career in central facilities in the Construction Management department. Six years later, in September of 1998, after numerous promotions within central facilities, Sharon came to the Library. As Operations Manager, Sharon is in charge of Shipping and Receiving, Photocopy Services, the Public Copy Operation, and numerous building construction and maintenance projects.

Sharon is well respected both in the Library and amongst her facilities colleagues. She earns this respect from being thorough, fair, and easy to work with. Sharon's willingness to tackle any task with enthusiasm and skill is seen as commonplace amongst CUL staff. Sharon is smart, quick to pick up new knowledge, and persistent in solving the annoying problems that plague large facilities such as Cornell. Sharon's ability to cut through the complexity and "red tape" of the facilities world speaks to her ability to cultivate relationships, attributed, I think, to her disarming and very genuine way of dealing with people.

Sharon is a diplomat. She knows how to walk the line between being too officious and too easy going. She does not fly off the handle easily but knows when to stand her ground for better treatment for the library and the staff. And she does all of this with intelligence, perseverance, common sense, efficiency, and a great sense of humor. It truly is an honor, a pleasure, and a relief(!) to have Sharon Wargo as

a staff member.

John Hoffmann

10 Years

Andrea Barnett—Library Administration

Actually, Andrea Barnett has worked at Cornell for much longer than ten years—a break in service for family reasons caused the clock to reset. This fact is critical to note, because how else could Andrea know almost everybody in Ithaca and Cornell, connections which always come into play as she solves problems and makes arrangements for the University Librarian. Her wit and caring personality make 201 Olin a welcoming environment, and her ability to chase down missing pieces of information or overdue assignments is legendary.

Sarah E. Thomas

Stuart Basefsky—ILR Library

As outlined in his article, “The Library as an Agent of Change: Pushing the Client Institution Forward” (*Information Outlook*, August, 1999), Stuart believes in going beyond the traditional roles of libraries and librarians. As Senior Reference Librarian and Director of the IWS News Bureau, Stuart lives by his words, and gives clients what they need, not necessarily what they ask for. For ten years, Stuart has reached out to students, faculty, staff, ILR professionals, and colleagues, and in return he has received hundreds of thank you notes along with more requests for help!

It is impossible to summarize Stuart’s accomplishments in two paragraphs, so I will note two recent achievements. He has been appointed as Lecturer in the ILR School in recognition of his 3-credit course, “HR Online Research and Reporting Methods for Executive Decision-Making,” which will be offered again in Spring 2005. He has been helping ILR’s International Programs and developing Catherwood’s international connections by creating partner-



From left: William Kehoe, Lisa Lefever, Zsuzsa Koltay, Andrea Barnett, Sonam Dongtoe, James Spear, Yelena Kurbanova, George Kozak, Grace Lin, CJ Lance-Duboscq, Gregory Nehlor, Bronwyn Mohlke, Marcy Rosenkrantz, Stuart Basefsky.

ships with the International Labor Organization in Geneva, Switzerland, and the European Foundation for the Improvement of Living and Working Conditions in Dublin, Ireland. Stuart’s creativity, initiative, excellent memory, kindness, and desire to help are just some of the qualities that make him so valued at Catherwood and ILR.

Suzanne Cohen

Sonam Dongtoe—Physical Sciences Library

Sonam Dongtoe is celebrating ten years with the library system. He started in the fall of 1993 as a part-time Public Services Assistant at the Physical Sciences Library. In 1994 an ambitious Sonam took on an additional part-time job as a Collections Assistant.

As Sonam’s knowledge grew, his attention to detail gained him respect from his supervisors. In 1995 Sonam’s two part-time positions were reviewed and then combined into one full-time job here at the Physical Sciences Library. He is now the night supervisor and continues his work in the Technical Services end with preservation, conservation, and bindery details.

Sonam is an integral part of the EMP SL Unit, and I am pleased to have him as part of the Physical Sciences Library team.

Jill Ulbricht

Brian Eden—Law Library

In his position as Collections Manager at the Cornell Law Library, Brian oversees the updating of most of the collections in the stacks and in the special collections areas. Brian does this by updating materials himself and supervising and training student assistants to do this work. This is an ongoing process, since materials are constantly updated in the Law Library and student assistants come and go. Brian is tireless in his effort to make this a mistake-free endeavor. This is not easy to accomplish considering the number of materials he deals with.

Brian also performs his duties at the Circulation/Reserve Desk, helping library users locate materials. He is a key member of the Public Services team and is especially valuable because of his knowledge and stewardship of our Special Collections. Brian has spent many hours assisting library researchers to locate statute law

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in the Bennett Collection as well as navigate the use of the Donovan Papers from the Rare Book Collection. As you can tell, Brian is an integral and important member of our team.

Janet Gillespie

Claire Germain—Law Library

In the ten years she's been at Cornell, Claire has engaged her formidable French training and expert German to enhance the international connections of the Cornell Law School. She's the author of *Germain's Transnational Research: A Guide for Attorneys*. Her commitment to innovation and high-quality service is demonstrated by the high satisfaction levels of Law School users of the Library and through her recent election as the president-elect of the American Association of Law Libraries.

Sarah E. Thomas

William Kehoe—IRIS Research

In his ten years as a programmer/analyst at CUL, Bill Kehoe has participated in a range of digital library and other technology-related projects. Bill started at Mann Library working on projects such as the USDA Economics and Statistics System, CUGIR; the Library Gateway; and Interlibrary Loan. Since 2001, he has worked with both DLIT and IRIS Research on projects including Project PRISM, Project Euclid, and the arXiv. He currently serves as the Research Technology Coordinator for IRIS Research, and as the project manager for Ensuring Access to Math Over Time (EATMOT), an NSF-funded project coordinated by DLIT.

Bill has a rare ability to explain the essentials of an array of technical topics and initiatives in ways that are understandable and approachable to colleagues of varying comfort levels with technology. For these reasons, he is often called upon to serve on committees and projects.

Nancy McGovern

Zsuzsa Koltay—Engineering Library

Zsuzsa Koltay's contributions to CUL over the past ten years have been in a variety of positions. Zsuzsa came to Cornell in 1993 as Mann Library's Coordinator of Centers for Public Access to the Electronic Library. She had primary responsibility for Mann microcomputer centers. She then took on responsibility for the numeric files collection in Mann and, in 1997, became Mann Electronic Projects Coordinator. In that position she was a leader in developing the Mann Library Gateway and in coordinating the public services aspects of designing the CUL Library Gateway. Zsuzsa also provided reference and research services during her years at Mann.

In 1999 Zsuzsa became CUL Coordinator of Electronic Publishing. In this position she developed Project Euclid, an electronic journal aggregation for mathematics and statistics journals. Zsuzsa did an excellent job of bringing together the various players in this electronic publishing venture—mathematicians and statisticians, commercial and scholarly publishers, professional societies, and the community of mathematics librarians.

Since 2002 Zsuzsa has been Acting Director of the Engineering Library, where she has faced yet a different set of challenges, including remodeling that library to meet the needs of current and future engineering students, and developing a satellite library service point in Duffield Hall.

Zsuzsa is a creative, flexible, and responsive librarian. She is an active participant in many library groups and a frequent contributor to the library literature. The members of the Cornell University Library community are fortunate to have such a talented colleague.

Jean Poland

George Kozak—Digital Library and Information Technologies

George Kozak was initially hired to write the NOTIS bib loader. The "techies" among us appreciate the fact that this required the ultimate technical expertise—assembly language programming. He then moved to work on the earliest incarnations of Cornell's Digital Library projects, providing technical support for many of our early DL experimental grants. Later, George played additional pivotal roles in CUL's use of the NOTIS system and was a key member of both the ENCompass and Voyager Implementation teams. He still serves as advisor and backup person for those systems and administers our proxy server.

George now works on a variety of development projects for digital libraries and collections—everything from programming for the DPubS, DSpace, and DLXS systems, to database development, to exploring new technologies and approaches, and installing and maintaining new systems. He's one of the most respected members of the Library Systems staff, often helping his colleagues on programming problems, adding his experience and analytical mind to hard questions.

He's a devoted husband and father of six. And since his ordination in 1998, George has served as a Deacon ministering to the parishioners of Immaculate Conception Church in Ithaca. Deacon George's duties include visiting the sick and homebound, assisting at Mass, officiating at Communion and prayer services, funerals, baptisms, and weddings. And here's something else really fascinating about George; behind that mild-mannered exterior is a guy who loves action figures—he has one of the coolest collections of them you'll ever see.

Marcy Rosenkrantz

Yelena Kurbanova—CTS Cataloging

Yelena Kurbanova has seen a lot since she joined us here in CTS ten years

ago. She has held a variety of positions in a variety of units, from a searcher in Acquisitions to a copy cataloger, then to an original cataloger of Slavic materials in Bibliographic Control. She has cataloged Cyrillic, Fine Arts, and Music materials. She has roller-coasted with us through our many reorganizations and has always gotten off the ride with a smile on her face. Yelena brings a great deal of knowledge and skill to her work and she quite rightly takes a great deal of pride in the service she provides to the University's collection of Slavic materials. She is also one of the departments most talented linguists. Her languages include, but are not limited to, English, Russian, Azeri, Turkish, French, Lezgin, Arabic, Armenian, Ukrainian, and Polish. Wow! She has also served the department by being a mentor and trainer to many a student and temporary staff that have worked on Slavic projects over the years.

Yelena's greatest commitment, though, is to her family. She works very diligently on behalf of her extensive extended family and is devoted to her daughter, Lala.

Pam Stansbury

CJ Lance-Duboscq—Rare and Manuscript Collections

CJ Lance serves as Administrative Manager of the Division of Rare and Manuscript Collections (RMC). Her responsibilities include administrative support for the complex needs of RMC human resources, keeping track of about twenty-five people (a number of them on temporary appointments); finances, including our many funds, endowments, and grants; and facilities. She also serves as our Permissions Coordinator, handling numerous requests for use of RMC materials in publications, broadcasts, and Web sites, making sure that researchers know about copyright requirements and use proper citations. She assists with exhibit planning and installation and works with other institutions, donors, and art shippers to handle exhibition loans and new acquisitions.

But CJ is best known in the library for her expertise in events planning. From the wonderful opening receptions for RMC exhibits, to retirement parties held in RMC, to events held elsewhere in the library, everyone knows that the food will be marvelous, the wine will be outstanding, and flowers and tables will look beautiful!

CJ served as the chair of the Employee

Assembly, and she continues to take art history classes, especially focusing on Native Americans. And, most importantly, of course, she is the mother of eight-year-old Sandrine!

Elaine Engst

Lisa LeFever—South Asia Collection

I have had the good fortune of working with Lisa for the last year out of her ten at Cornell. As the new curator of the Cornell South Asia Collection, my main concern the past year was to make sure the transition from old to new curator went as smoothly as possible. I could not have been luckier to have Lisa work for me. Not only are her skill, efficiency, and knowledge a great asset to the South Asia Collection, her sunny disposition is a source of strength for all those who work with her. I look forward to working another ten years with Lisa.

Adnan Malik

Grace Lin—CTS Acquisitions

For ten years, Grace has been a prolific contributor to several teams in the Acquisitions Department. Beginning in the Serials and Physical Processing units in 1994, Grace moved to the Ordering unit in 1997, and has never stopped seeking to broaden her many talents. She has a dynamic curiosity to learn about library processes, and is frequently asked to help in areas outside of the Ordering unit, particularly with Thesis processing, as well as in the Database Enrichment unit. She has always been ready to be trained for new tasks, and provides training to her fellow staff members with equal willingness.

The Ordering unit and all of CTS can look forward to continued success with the help of versatile multi-taskers like Grace on the staff. We have benefited greatly from her diligence, and her inquisitiveness has allowed her to gather enough skills to fill a Multi-Volume. At this rate, in another ten years, she may have enough for a whole Standing Order!

Pedro Arroyo

Chun Mei Lyons—Wason E. Asia Collection

Chun Mei Lyons, a staff member of the Wason Collection of East Asia since 1998, and a library staff member since 1993, shoulders multiple responsibilities. She is in charge of Wason's extensive periodical subscriptions, claims missing issues, fills gaps where she can, and is doing a marvelous job in keeping us successfully up to date with the most current serial subscriptions. Chun Mei continues to learn and to grow in her position, which acquired a digital dimension not too long ago. She fulfills her duties with aplomb and conviction, and is a great pleasure to work with. As a resource person on East Asian periodicals, and on matters related to the province of Fujian, Chun Mei Lyons has set a new standard for the position.

Thomas H. Hahn

Bronwyn Mohlke—Digital Library and Information Technologies

After several years of contributing to the programs at the Preservation and Conservation Department, in 2003 Bronwyn transferred to the newly formed Digital Consulting and Production Services (DCAPS) as a member of the digitization team. Bronwyn worked on numerous preservation microfilming initiatives, including the Icelandic and the Dante/Petrarch projects. Currently, Bronwyn is involved in several aspects of digital image production, including image quality control, structural metadata creation, and digitization. She participated in the digitization of the Samuel J. May Anti-Slavery Collection

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and was a key member of the Making of America project. She is now the chief structural metadata staff for the Echols imaging project and contributed significantly to the development and modification of a software tool to automate the structuring of image files.

Bronwyn is skillful in balancing her successful career with her highly treasured family life. She always makes time for her two little girls, family, and friends. She is a talented quilt maker and has been an inspiration in the Library's art shows. We all benefit from her love of reading, as she offers a wealth of book recommendations. Bronwyn is a hard-working professional with a wonderful personality—courteous, harmonious, and always positive. We wish her many happy and productive years at the Library.

Oya Y. Rieger

Gregory Nehler—CTS Metadata Services

Greg has worked in Central Technical Services in one capacity or another for the ten-plus years he's been at Cornell. Among his chief contributions since joining Metadata Services in 2002 has been helping to create a metadata profile for the panoply of resources comprising the Kinematic Models for Design Digital Library (K-MODDL).

A true team player, Greg teaches what he knows and learns what he doesn't with the same high degree of enthusiasm.

Marty Kurth

Marcy Rosenkrantz—Digital Library and Information Technologies

I first met Marcy Rosenkrantz nearly a decade ago when, as Associate Director for Supercomputing Technologies at the Cornell Theory Center, she offered technical support for Cornell's participation in the Getty-sponsored Museum Educational Site Licensing Project, an experimental

collaboration among seven museums and seven universities. I was highly appreciative of her willingness to assist, providing staff and equipment, and equally valuable kind and thoughtful advice. It is a somewhat of a surprise now to find that Marcy has completed two-and-a-half years as Director of Library Systems in the Division of Digital Libraries and Information Technologies. Today, I am even more appreciative of her assistance and her kind and thoughtful advice.

Prior to coming to Cornell, Marcy compiled an extensive record of research in computational chemistry and research computing, working at the National Bureau of Standards, the Harvard-Smithsonian Center for Astrophysics, the Aberdeen Proving Ground, and the University of Dayton Research Institute. Therefore, I found it somewhat remarkable that Marcy adjusted to the Library environment with such alacrity, and she continues this impressive transition as she has moved from managerial leadership within the Cornell Library to a national role.

Within the past year, she has made presentations at meetings of the DSpace Federation, Endeavor EndUser, the Council of Science Editors, and the Society of American Archivists. I think that this versatility and adaptability are crucial elements in her success in quickly becoming a critical player here in the Library. She is now exercising technical leadership in our developing digital preservation program, as a Principal Investigator in NSF-funded research in the development of a distributed preservation model for mathematics literature and in the planning for a CUL Common Depository.

When not engaged on behalf of the Library, Marcy is active in pursuing her strong interests in quilting, cooking, and reading. She also works closely with her husband Dan, a former chemistry professor, in operating a sizeable raspberry farm along Cayuga Lake. Her raspberry vinegar is fantastic!

Tom Hickerson

James Spear—Mann Library

Since Jim first started at Mann Library in 1993, he has not only seen many changes in his job, but through his initiative and strong technical skills he has also been instrumental in its evolution. Jim today does a mix of acquisitions and cataloging activities. With his careful attention to many details he helped implement EDI for various serials and monographs accounts, has been a leader in the use of macros for routine tasks and larger projects, and is a resource for others in Mann Technical Services for many questions related to Voyager and processing materials for the collection. He is a patient and effective trainer of other staff.

With his creative lyrics to popular songs Jim and his talented co-workers have helped to celebrate many an event at Mann; these heartfelt and humorous contributions have been much appreciated by his colleagues. Jim has also served the community through his service as a leader of the Nature Center. He's devoted much time and effort to the Nature Center for many years, recently serving as the president of the board for five years and is a current board member.

Bill Kara

New Certificate Program Hones Skills of Experienced Supervisors

This article is a reprint of the March 2004 issue of For Your Benefit, written by Nancy Doolittle, Office of University Human Resources, and edited with permission by Linda Bryan, CUL HR, to include library information.

During the spring 2004 semester, Library Human Resources became one of the first units on campus to roll out the university's new Supervisor Development Certificate Program (SDCP). The program is designed for more-experienced supervisors, for senior administrators, and for faculty who are supervisors. It also serves as a sequel to the New Supervisor Orientation Certificate Program (NSOCP) that is currently offered through the *Guide to Workshops* to individuals who have recently assumed supervisory responsibilities. Each participating supervisor receives a certificate signifying successful completion of the SDCP course.

SDCP was developed partly in response to requests by supervisors for continued development and partly as a response to one aspect of the feedback that Mary George Opperman, Vice President for Human Resources, received during the 46 small-group frontline feedback sessions she held

over the course of three years, 1998-2001.

Overwhelmingly, staff felt that inconsistency in the communication and practice of HR policies and procedures were primary issues that needed addressing. Office professionals felt strongly that additional supervisory training would help eliminate those inconsistencies, as well as improve employee morale and the general campus climate.

The course was developed and then piloted with supervisors in CUL's Department of Instruction, Research, and Information Services and in the Johnson Graduate School of Management. Since the program was finalized last fall, the supervisors in the College of Agriculture and Life Sciences, the Hotel School, the College of Veterinary Medicine, and the entire University Library have begun participating in the program, and additional units have been scheduled throughout 2004. In addition, concentrated executive sessions for faculty supervisors and senior administrators are being developed.

In designing the course, University Human Resources tried to balance

supervisors' need for specific, concrete tools and case-based experiential learning with their need to spend as little time as possible away from their place of work. The goals of this program are to:

- 1) Provide all supervisors with a consistent set of expectations and tools to help ensure that they will be successful in their jobs,
- 2) Reduce the legal exposure both of the individuals who supervise and of the university by delivering a consistent message about laws and behavior, and validating that training for participant understanding,
- 3) Ensure that supervisors understand performance management (setting expectations, providing feedback, and conflict resolution),
- 4) Help ensure, through the *Staff Skills for Success*, consistency in supervisory and staff behavior as it affects workplace climate as well as individual performance.

To meet these goals, the program is designed to be taken over four days, with additional online training required outside class time.

Participant Comments about SDCP

"Great content, very knowledgeable instructors, and well-organized material."

"I feel much more prepared and motivated to face my day-to-day challenges."

"I liked the clear expectations, the format, the exercises, and the videos."

"The case studies really supported what supervisors need to know and how they should respond."

"The day flies by, and I am actually engaged the entire time."

"The whole program is so well done. I can see why all supervisors must complete the program despite the time commitment."

"The flow of the conversation was stimulating and informative."

"I have had lots of supervisory/management training. I was expecting a repeat of everything; that wasn't the case. The Cornell slant was very helpful."



People News



Welcome

Bianca Anderson is the new Administrative Assistant in the Physical Sciences Library. Bianca has done several years of administrative work here at Cornell. Most recently she has worked as an Administrative Assistant in Engineering Student Services.

Jennifer Colt-Demaree is the new Graphics Assistant in IRIS Administration. Jennifer received her Master in Mass Communications degree from the University of South Carolina College of Journalism. Before coming to Cornell, Jennifer worked at Marson Energy as the Marketing Manager.

Michelle Eastman has joined DLIT as the new Administrative Assistant. She received her A.S. degree from Tompkins-Cortland Community College. Michelle comes to us from the Center for Advanced HR Studies (CAHRS).

Debra Federation is the new business manager in DLIT. Debra has worked in the corporate accounting field for over 12 years. Prior to Cornell, she worked at Axiohm in Ithaca for two years as a Treasury/Investor Relations Specialist, and prior to that she was a Senior Treasury Analyst for Choice One Communications, Inc., in Rochester.

Ian Grippo has joined the Shipping and Receiving Unit as the new Mail Processor. Ian previously worked at the Campus Store as a Cashier and a Book Receiver.

Michele Hegedus has joined the Library Administration family as the new Administrative Assistant. Michele comes to Cornell with a great deal of experience, including 3 years in Library Administration at the University of California, San Diego. She held varied administrative support positions in California and New York City before coming to Ithaca in 2001, where she worked for Ithaca College and most recently Pace Funding Company.

Julie Jones has joined the Law Library as a Reference Librarian. Julie received her J.D. degree from Northwestern

University School of Law, her Master's in Library and Information Science from Dominican University, and her B.A. in Sociology from the University of California, Santa Barbara. Her experience includes a federal judicial clerkship in Alabama, a stint in private practice, and serving as the Director of Legal Services at the Center for Disability and Elder Law in Chicago.

Michael Rose has joined the Shipping and Receiving Unit as the new Mail Processor. He previously worked as a Material Distribution Specialist at Universal Instruments.

Deb (Joseph) Schmidle is the new Collection Development Librarian at Catherwood Library. She succeeds Phil Dankert, who concluded his 41-year Cornell career at CUL on 30 September. During the overlap, Phil served as a resource to Deb, helping her become acquainted with collection development policies and procedures within the system. Deb has considerable experience in academic libraries (including 21 years at Cornell).

Most recently at Catherwood, she served from 1997 to 2001 as Reference/Outreach Services Librarian. After a brief stint as Reference Librarian/Bibliographer at the University at Albany, she served as the Director of Library and Education Services at Nylink before returning to the university and Catherwood.

Gail Steinhart has been hired as the GIS/Spatial Data Librarian at Mann Library. Gail has a BA in Geology and Geophysics from the University of Wisconsin and an MS in Ecology and Evolutionary Biology from Cornell. Currently she is in the MLS Program at Syracuse. Prior to coming to Mann, Gail was the Research Coordinator for the Lake Ontario Biocomplexity Project. She also worked part-time in Mann as a reference specialist before becoming the GIS/Spatial Data librarian.

Nanci Trapani is the new Collections Assistant in Wason. Nancy received her B.A. in Cultural (Asian) Studies from the University of Tennessee. She previously worked for Cornell as the Circulation

Services Evening Supervisor in the Fine Arts Library until the summer of 2002.

David Wyatt is the new Echols Curator in Kroch Library. David received his A.B. in Philosophy from Harvard College, his A.M. in History from Boston University, and his Ph.D. in Southeast Asian History from Cornell University. David has been a faculty member at Cornell since 1969 and is now an Emeritus Professor in the History Department.

Congratulations

Brenda Marston has been honored by the Gay, Lesbian, Bisexual, Transgender Alumni Council of the Wisconsin Alumni Association with its annual Distinguished Alumni Award. Each year, the GLBT Alumni Council honors UW-Madison graduates who have shown an exemplary commitment to the GLBT community, and who have demonstrated excellence in their life's work as a self-identified GLBT person or ally.

Katherine Reagan has been elected Chair of the Executive Committee of the ACRL Rare Books and Manuscripts Section (RBMS). Katherine has an outstanding record of RBMS service, including previously being elected to serve as a member of the Executive Committee, chairing the 2001 RBMS Program Committee, and serving as the founding chair of the RBMS Public Services Committee.

Reflecting Cornell's continuing leadership in the special collections and archives communities is the fact that, as Katherine begins her term as RBMS Chair-Elect this week, Margaret Nichols will be stepping down after completing her term as Executive Committee Chair.

Carolyn Reid, interim director of the library at the Weill Cornell Medical College, has been appointed to the Frances and John L. Loeb Librarianship of Medicine and Director of the Samuel J. Wood Library and the C.V. Starr Biomedical Information Center of Weill Cornell Medical College. Carolyn is the second

Loeb Librarian, the first being her predecessor, Robert M. Braude, who retired in 2001. Carolyn is a member of CUL's Library Management Team and a strong leader in health sciences and biomedical information.

Oya Rieger has been appointed Associate Director of the Division of Digital Library and Information Technologies (DLIT). During the past two years, Oya has served as Assistant Director for Services in DLIT, overseeing the establishment of new Digitization and Copyright Services. Additionally, in her continuing role as the Library's Coordinator of Distributed Learning, she has overseen the development of the Alumni and Friends Access program and led the Library's cooperation with Cornell Information Technologies, the Center for Learning and Teaching, and other campus organizations in supporting faculty innovation in teaching. Most importantly, however, she has coordinated the development of Digital Consulting and Production Services (DCAPS), a cooperative endeavor for the delivery of an integrated suite of digital services through an innovative new operational and business model.

Retirements

G. David Brumberg

David Brumberg came to the Cornell University Library in 1977 through funding by a National Endowment for the Humanities (NEH) grant. The New York Historical Resources Center (NYHRC) grew out of that planning grant in 1978, with Brumberg as director for the twelve years of its existence. The primary activity of the NYHRC was a state-wide survey of manuscripts and archives materials in repositories ranging from research libraries to local historical societies and museums. The NYHRC guides—known informally as “the red guides”—became a standard finding aid in state repositories, and the information collected was eventually submitted to the RLIN data base. While directing the NYHRC, David began to assume responsibility for building the United States History collection in Olin Library. In 1989, he ended his term as director of the NYHRC and became a full-time member of the Collection Development Department, eventually adding to his portfolio British/

Commonwealth History, French History, Italian History, History of Science, Medieval History, and General European History. In 2002, he “retired” but remained in charge of collection development for U.S. History and General History.

David has been a wonderful colleague over the years. He has many friends in the library and in the departments he supports, all of whom wish him a long and satisfying retirement. (Martha Hsu)

Julia Lonnberg

After beginning her Cornell career as a searcher at Mann Library 20 years ago, Julie Lonnberg moved first to Olin Library's Rare Book Department and then to the Division of Rare and Manuscript Collections in Kroch. Over the years, she has done much of the nuts-and-bolts work that keeps the Library going: paging, reshelving, processing manuscript collections, inputting records for digital images, encoding finding aids in EAD, shelf-reading for inventory, and barcoding books. Throughout all these assignments, she consistently paid the meticulous attention to detail that ensures that everything is in its place and the system works. Her dedication, her care for the collections, her patience with minutiae, and her lovely sense of humor will all be missed. She retired at the end of June and hopes now to have more time for trail riding, travel, and spending the day outdoors rather than in an underground building. (Margaret Nichols)

Jeanette Miller

It was when most of the Engineering Library staff appeared at her desk with roses in hand that Jeanette Miller said, “Oh, I really am getting a bouquet.”

Jeanette retired on June 30 from her position as EMPSL Administrative Assistant. Her day began with the gift of a bottle of champagne, followed by visits from several colleagues who each presented her with a single rose.

Jeanette came to Cornell University in 1958 as a graduate of Ohio Wesleyan University, where she had earned a degree in Food Services Management. She worked from 1958 to 1969 in dining services. She was the first manager of Martha Van's Dining after the College of

Home Economics was renamed the College of Human Ecology. Jeanette left the university in late 1969 to attend to her family.

She returned to Cornell in 1989 to the Law Library. In 1991 Jeanette moved to the Hotel Library, and in August of 1993 she transferred to the Physical Sciences Library. In 2000 Jeanette accepted the administrative assistant position from which she retired.

Jeanette has a long “To Do List,” which she has been adding to over the years. High on that list is spending time with baby grandson Grant, who will soon be moving from Atlanta to White Plains. We will miss Jeanette but look to her to set the example for a happy and healthy retirement. (Jean Poland and Jill Ulbricht)

In Memoriam

Louis E. Martin, Cornell's eighth University Librarian, passed away Friday, May 14, 2004, in Overland Park, Kansas, where he and his wife, Barbara, had lived since 1987. He held key leadership positions at the University of Rochester, Harvard University, Cornell University, and Linda Hall Library. Lou was Associate Executive Director of ARL from 1968 to 1972, and University Librarian at Cornell from 1979 to 1985. He was admired and sought out for his administrative skills, his ability to manage and inspire staff, and his extensive knowledge of research libraries.

Goodbye

Good-bye and good luck to **Shintia Argazali-Thomas** from Echols; **Susan Balok** from Library Administration; **Peter Botticelli** from Fine Arts Library; **David Davies** from Library Administrative Operations; **Sarah Gordon**, **Marty Heggstad**, and **Julia Lonnberg** from RMC; **Michael Creedon**, **Deb Gagnon**, and **Ritsu Katsumata** from DLIT; **Yhi-Chaw Chang**, **Scott Moran**, and **Thomas Riker** from OKU Circulation; **Jeanette Miller** from Physical Sciences Library; **David Rosenthal** from IRIS Administration; and **Kelly Smallidge** from Preservation and Conservation.

The One and Only Stack Rats...



The team finished the season 3-6 (wins/losses); for further details contact a member of the team.

Clockwise from far left:

Mike Fromerth (DLIT)
Ken Bolton (JGSM)
Keene Silfer (DLIT)
Dave Fielding (DLIT)
Lee LaFleur (Mann)
Oliver Habicht (DLIT)
Jeff Tonole

Not pictured:

Ellie Buckley (IRIS Research)
Brendan Komala
Chip Talmadge (CTS)
Tony Cosgrave (IRIS Instruction) & son Anthony
Paul McMillin (O/U Reference)
Victor Maine (Administrative Operations)
Peter Delacuadra (CTS)
Dorothy Stiefel (CTS)

Unit in the Spotlight

Veterinary Library

Front row, from left to right: *Susanne Whitaker, Erla Heyns, Terry Kristensen*

Back row: *Pat Miller, Cindy Lamb, Michael Friedman, Donna Thomas, Laura Finkel*

